

Electronic Acknowledgement Receipt

EFS ID:	2757135
Application Number:	10729793
International Application Number:	
Confirmation Number:	2248
Title of Invention:	Method and system for automated handling of service problems identified by a wireless device customer
First Named Inventor/Applicant Name:	Robert E. Tolbert
Customer Number:	39513
Filer:	Michelle Elaine Kandcer
Filer Authorized By:	
Attorney Docket Number:	8C20.1-820
Receipt Date:	23-JAN-2008
Filing Date:	05-DEC-2003
Time Stamp:	17:48:45
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	no
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1		03Rsp_OA_10_23_2007.pdf	51905 e4e127c5dccc33de5308a956e678cbbef62428f	yes	9

	Multipart Description/PDF files in .zip description		
	Document Description	Start	End
	Amendment - After Non-Final Rejection	1	1
	Applicant Arguments/Remarks Made in an Amendment	2	2
	Claims	3	6
	Applicant Arguments/Remarks Made in an Amendment	7	9

Warnings:

Information:

2	Drawings-only black and white line drawings	04_formal_drawings.pdf	43181	no	2
			f94f16c3050b6631b4634581a3353bfde47b0ca5		

Warnings:

Information:

Total Files Size (in bytes):		95086
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.